



**S. Richard Fedrizzi**  
Chairman & CEO

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[wellcertified.com](http://wellcertified.com)

November 9, 2020

Antwan van Haaren  
Tessa Voorwinden  
DGMR

Dear Mr. van Haaren & Ms. Voorwinden,

For me, sustainability has always been about people, and even more so today, as we prepare for and respond to global health challenges like the one we're experiencing. Now, more than ever, the role of sustainable buildings and communities in safeguarding and improving people's health is undeniable. At over 4,700 projects in 64 countries, using WELL to ensure this is an idea that is here to stay.

Your role in our evolution has been significant, and our rapid growth would not have been possible without you and your dedicated work to help bring WELL to market by achieving WELL Platinum Certification of Flow. This is a tremendous accomplishment, one that I know makes you very proud. The contributions of the DGMR - led project team to the WELL journey of Flow were invaluable, and the success is certainly worth celebrating.

As the CEO of IWBI, I'm deeply honored to be part of this "second wave" of sustainability. I'm convinced that it will be just as transformative as the first wave, which helped buildings contribute to energy efficiency, water conservation, and waste and greenhouse gas reduction. Building on that solid foundation, IWBI will continue to be focused exclusively on the ways that buildings, and everything within them, can improve our comfort, drive healthier choices, and generally enhance our lives in ways that help all of us thrive.

Even in these times of crisis, we remain hopeful about our future because of organizations like DGMR, whose professional leadership have been instrumental in protecting global health. Thank you for your relentless support to contribute to safer and healthier conditions for everyone, everywhere. It is people like you who are at the foundation of this global movement to build and sustain a better future. I look forward to our continued success as we tackle these unprecedented health challenges, together.

Sincerely,

A handwritten signature in black ink, consisting of a large, stylized 'R' followed by a dot and a horizontal line.

Rick Fedrizzi